



Number Nine : Terms & Conditions

Making a Reservation

Contact us to check the availability of the cottage.

A deposit of approximately £100 is payable via cheque or paypal or banks transfer. The balance of payment should be paid 30 days prior to arrival date.

Cheques should be made payable to 'Micheal Mackinnon'. Paypal payments can be made to account number.nine@hotmail.co.uk

Telephone bookings will be held for 7 days pending receipt of deposit and booking. Failure to confirm the booking within 10 days, will result in cancellation. On receipt of deposit the booking will be confirmed.

Please tell us how you'll be travelling and please supply a contact telephone number, preferably a mobile phone you'll have with you while travelling.

Arrivals & Departures

The cottage will be ready for you by 4pm, and the property must be vacated by 11am on day of departure. The keys will be in the door upon your arrival, please do likewise on departure.

Cleaning

The cottage should be left clean and tidy on departure and any damages must be reported prior to departure. Property left in a dirty or inappropriate manner may result in an additional cleaning surcharge.

Pets

Well-behaved pets are welcome but are not permitted in the bedrooms. Please do be aware that there may be livestock roaming near the cottage and that dogs should be kept on a lead at all times.

Wireless Broadband

Access to our wireless broadband network is free of charge for guests, strictly under the terms of our Fair Use Policy, which is available to download from our website at <http://barra-number-nine.co.uk/>.

Smoking

Smoking is permitted only in the kitchen.

Damages

All damages and losses will be charged in full.

Vehicles and Personal Property

As well as cancellation and curtailment insurance, clients are advised to take out holiday insurance to cover loss or damage to personal effects.

Vehicles, accessories and personal property are left at their owners risk.

The proprietors will not be responsible for any loss or damage or any injury to persons not caused through the fault of the proprietor.

Restriction on Rental

We reserve the right to remove person or persons from the property due to unreasonable behaviour, damage to the property or exceeding the stated occupancy. In this case refund will be at our discretion.

Adverse Travel Conditions

Where there are ferry/plane disruptions due to bad weather conditions or any form of industrial action, we cannot be held responsible for non-arrival at the cottage and no refunds will be given.

Cancellation

If you need to cancel a reservation for any reason we must be notified by telephone immediately and cancellation must be confirmed in writing within 7 days. In the event of a cancellation we will make every effort to re-let the booking and you will be reimbursed in full. However we strongly advise that you take out insurance cover to prevent the following additional costs.

If we are unable to re-let, cancellation costs will be incurred as follows:

- Up to 4 weeks before booking commences your deposit will be forfeited
- Less than 2 weeks before your booking you will be liable to pay the full cost of rental (i.e. deposit & full balance)

Availability

Each booking is made in good faith with the belief that the cottage will be available to the guest on date stated. If for any reason due to circumstances outwith our control, the cottage is not available, we are unable to guarantee provision of alternative accommodation. In the event of this happening the deposit and full balance will be refunded in full. Guests will have no further claim against the proprietor.

To improve the facilities within the cottage we reserve the right to alter or amend the facilities made available at Number Nine.